

DEZURIK LIMITED
QUALITY OBJECTIVES



It is the aim of *Dezurik Limited* to develop, market and deliver products and services which guarantee customer satisfaction at all times. In meeting these, we shall:

- Comply with **ISO 9001:2015** requirements
- Continually improve the effectiveness of the quality management system
- Ensure that customers' requirements are understood and our products and services meet or exceed expectations.
- Ensure that the decision to procure our materials and products are based on quality considerations.
- Guarantee that our products and services delivery are implemented in a manner that assures the health and safety of our workers and stakeholders while promoting the sustenance of the environment.
- Enable continual improvement in the quality of our products and services through periodic reviews and implementation of preventive or corrective actions.
- Deploy appropriate personnel, technology and processes in our operations.
- Train and involve employees at all levels in the improvement of quality standards in their respective spheres of activity.
- Comply with statutory and regulatory requirements. This objective is measured by

zero actions that lead to violations or findings from regulatory inspections.

- Regard continual improvement in our processes as a key objective in meeting customer expectation.
- *Dezurik's* Management also ensures that these objectives which are measurable, achievable, realistic and time bound are implemented and maintained at all levels of the organization.

The Quality Objectives are communicated, understood and applied within *Dezurik Limited* by several means, including:

1. Posting of the Quality Objectives throughout **Dezurik stations and offices.**
2. Publishing the document on the company's website.
3. Internal audits inquire of auditees and witness of their understanding of the Quality Objectives.

The Quality Policy and Quality Objectives shall be reviewed bi-annually and are made available to interested parties on company websites.

Signature: _____

(Managing Director/CEO)